

Privacy declaration

Last updated: June 1, 2020

1 Introduction

We take your privacy very seriously. This page explains what information we collect about you, how we can use this information and what steps we take to ensure it is kept secure while using El Colibri.

By using El Colibri or by visiting any part of this website, you agree to the collection and use of information in accordance with this Privacy Policy and you are deemed to have fully agreed to this Privacy Policy. By submitting your personal information to us, you will be treated as a person who has consented to the disclosures referenced in this policy. The webshop cannot be used if one would not agree with these general terms and conditions.

International users - By visiting our website and providing us with your information, you acknowledge and agree that due to the international dimension of the site, we may use the information collected during our relationship for the purposes set out in this policy or in our other communications with you, including transfers of information outside of your own jurisdiction. In addition, you should understand that such data may be stored on servers located outside the jurisdiction of your country. By providing us with your information, you consent to the transfer of such information.

2. Information We May Collect

2.1 Personally Identifiable Information (PII)

By using El Colibri, we may ask you to provide us with certain Personally Identifiable Information that can be used to contact or identify you. This includes, but is not limited to, your name, email address, telephone number and postal address. This information is used to process your orders when you purchase goods or services from us.

We do not use or disclose your collected personal information for any purpose other than its primary purpose without first obtaining your consent or when required by law.

2.2 Device information

When you visit El Colibri, our internet service provider makes a note of your visit. The computer systems and software used by the site acquire certain personal data in the normal course of the service, which is necessary in order to use the Internet communication protocols.

Also, the following information is recorded, used and monitored for statistical purposes, privacy policy enforcement and to facilitate user disputes:

- IP addresses and other technical information
- Date and time of your visit
- Page views and website interaction

This data will be canceled immediately after processing and will only be used for anonymous statistical data related to the use of the site and to check that it is working correctly. The data can also be used to investigate responsibility in case of computer crime damaging the site; apart from this option, the data relating to web contacts will not be stored for more than thirty days.

2.3 Cookies

We use cookies to store data while you visit El Colibrishop. You can configure your browser to refuse our cookies. However, this can lead to disruption of our service, such as not being able to log in and not saving products in your shopping cart. If you want to delete our cookies, we recommend installing a plug-in that will delete cookies after your visit.

These are the types of cookies we store on your device:

Functional cookie	Language choice	30 days
Functional cookie	Currency selection	30 days
Functional cookie	Shopping cart	30 days
Functional cookie	Product sort order	Current session
Functional cookie	Product list display	Current session
Functional cookie	Product filters	Current session
Functional cookie	Discount codes	Current session

We may disclose the information collected above, if required by law or in the good faith belief that such disclosure is reasonably necessary to respond to subpoenas, court orders or other legal process.

We may also disclose the above information collected to law enforcement or others, in the good faith belief that such disclosure is reasonably necessary to: enforce our Privacy Policy; Respond to claims that posting a message or other content violates the rights of third parties; or to protect our rights.

3. Data encryption and storage

El Colibrishop uses SSL encryption technology. Your communication with us will only be transferred as encrypted data. We use computer safeguards such as firewalls and data encryption, we require physical access controls to our buildings and files, and we authorize access to personal information only for those employees who need it to fulfill their job responsibilities.

We primarily store and process your personal data in the EU / European Economic Area ("EEA"). If we transfer your personal information outside of the EEA, it is because you have consented to it or we have a legal reason to do so.

We do not keep your personal information longer than required.

4. Service Providers

We may share your personal information with third parties to facilitate our service. These services include, but are not limited to:

- Payment service providers
- Delivery services
- Administration and billing services

Our agreements stipulate that these service providers will only use your information in connection with the services they perform for us and not for their own benefit.

4.1 Links to Other Websites

El Colibri may contain links to other websites that are not under our control. We do not assume any responsibility or liability for the content, privacy policies, practices and availability of third party sites. We strongly recommend that you review the privacy policy of any website you visit before submitting any personal information. You are also advised to review the website legal policies of such sites before entering into transactions through such sites. We are not responsible for the operation of such sites. We are in no way liable for errors in payment amounts, method, technical problems with payment, etc.

5. Protection of children

We recognize the importance of protecting the privacy and safety of children. Our website and all services available on this website are not directed to children under the age of 13. We do not knowingly collect information about children. A parent or guardian of a child may contact us if he / she discovers that a child under the age of 13 has provided us with his / her personal information so that we can take appropriate action. If you are under the age of 13, please do not send us your personal information (e.g. your name, address and email address) as you are not legally entitled to enter into an agreement with us. If you are under the age of 13 and would like to ask a question or at least use this site which requires you to provide your personal information, please ask your parent or guardian to do this on your behalf.

6. Indemnities

You agree that use of the Site and the Internet is, without limitation, solely at your own risk and subject to all applicable local, national and international laws and regulations.

You agree that the Internet is not a secure network and that third parties may be able to intercept, access, use, or damage the information the user sends over the Internet. We are not responsible for invalid destinations, transmission errors or corruption, interception or security of user data. You agree that we cannot and do not guarantee that the site will be free from viruses, worms, Trojans or other code that exhibits polluting or destructive properties.

You understand and agree that we do not guarantee that the site will be uninterrupted or error-free and that we have no control over third party networks and that delays and disruptions to other network transfers are completely beyond our control.

You agree that we do not accept responsibility for the accuracy, integrity, quality completeness, usability or value of any content, data, documents, graphics, photographs and information.

7. Your rights

Under the General Data Protection Regulation (GDPR) / General Data Protection Regulation 2018 (AVG) you have a number of rights with regard to your personal data.

- You have the right to request a copy of the information we hold about you free of charge.
- You have the right to correct any information we have about you that is incorrect or incomplete.
- Where applicable, you have the right to block or delete your data. (the right to be forgotten)
- You have the right to restriction of processing, objection and data portability.

- You have the right to lodge a complaint with a supervisory authority.

8. Miscellaneous provisions

If any part of this document is held invalid or unenforceable, that part will be construed in a manner consistent with applicable law to best reflect the original intentions of the parties, and the remaining parts will remain in full effect.

It is agreed that all matters related to the use of the El Colibrishop are governed by the laws of Belgium and related EU legislation, including but not limited to the General Data Protection Regulation (GDPR) / General Data Protection Regulation 2018 (AVG).

It is agreed that the exclusive personal jurisdiction of the Courts in Belgium applies to all disputes arising out of this agreement or the performance of the obligations below.

You agree not to transfer or otherwise transfer this privacy policy in whole or in part; any attempt to do so is invalid.

Any terms that deviate from this privacy policy in any written or electronic communication made by you are invalid.

9. Contact information

If you have any questions about our privacy policy, please contact us.

El Colibrishop is supplied by:

CSCH Swan Vof

Hendrik Consciencestraat 42

2070 Zwijndrecht

Belgium

10. Changes to this Privacy Policy

This Privacy Policy can be changed by us at any time. Changes to this Privacy Policy are effective when posted on this page.